

LILY KASPER

U N D E R G R A D U A T E

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- 📍 Hopkinton, MA

A driven and enthusiastic early career professional with experience in customer service, leadership, and coaching. Positioned to be a strong contributor to positions demanding communication, teamwork, and innovation.

EXPERIENCE

Intern, Custom Home Realty | Summer 2023

- Created custom mood boards for clients to view and experience possible room designs.
- Decorated and staged client's houses to increase the potential buyer's interest.
- Organized all references and contacts into a spreadsheet for easier access.

Intern, Suzanne Aldrich Interiors | Summer 2023

- Attended customer site visits to take measurements to ensure accurate design ideas.
- Created two-dimensional and three-dimensional virtual floor plans to provide customers with proposed design plans.
- Decorated and staged client's houses to increase the potential buyer's interest.

Intern, Amy Wilson Design | Summer 2023

- Attended customer site visits to take measurements to ensure accurate design ideas.
- Hand selected furniture, tile, curtains, and rugs to meet customer requests.
- Prepared social media posts to attract and drive customer engagement.

Intern, Norfolk Kitchen & Bath Design | Winter Break 2022

- Greeted and toured customers around the showroom while answering questions.
- Participated in kitchen and bathroom design sessions with current/potential customers.
- Attended customer site visits to take measurements and obtain project status updates.
- Acted as liaison between customers and designers to ensure clear design requirements.

Sales Associate, Victoria's Secret | Summer/Winter Break 2021 – Summer 2023

- Managed incoming inventory and creatively displayed the products onto the sales floor.
- Achieved a balanced cash drawer during each shift.
- Provided a high level of customer service as a Sales Lead while answering all questions and assisting co-workers.
- Assisted customers with custom fittings as a trained fit-specialist.

Educator, MiVillage Enrichment Center | Summer 2018 – Summer 2020

- Responsible for preparing the facility daily which included opening/closing, early morning care and room set-up and adhering to all Department of Early Education and Care health regulations for children aged 4-12.
- Created lesson plans and assisted with daily activities that were designed to nurture the children's development in social, emotional, cognitive and physical areas.
- Administered first aid and provided other help when needed.

Martial Arts Instructor, Next Generation Martial Arts | 2017 – 2020

- Acted as the lead karate instructor for classes of up to 35 students aged 4 to adult.
- Responsible for opening and closing the martial arts center including maintaining a clean and safe environment.
- First Aid certified and Automated External Defibrillator (AED) trained.
- Coached the Competition Team for the Dojo (2019).
- Competed in a North American Grappling Association tournament placing first in the weight class (2017).

EDUCATION

Plymouth State University

- Bachelor of Science
Interdisciplinary Studies – Spatial
Experience thru Design
- May 2024
- President's List – Spring 2023
- Collins Gallery Resident - March 2023

EXPERTISE

- 2nd Degree Black Belt – Kenpo Karate
- Adobe Software Applications
- Google Drive
- Color Theory
- Lightburn Software

LEADERSHIP/VOLUNTEER

- **Plymouth State University Radio Host
& Secretary (2021 – Present)**
- **TOPSoccer Coach**
Fall/Spring 2017 – 2019
- **JDRF Ride to Cure Diabetes**
Summer 2015 - 2020
- **Martial Arts Asst. Instructor**
2015 - 2017
- **8th Grade Soccer Asst. Coach**
Fall 2018